

SIT30616 - Certificate III in Hospitality

Current qualification



Overview

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

Possible job titles include:

- espresso coffee machine operator
- food and beverage attendant
- front desk receptionist
- front office assistant
- function attendant
- function host
- gaming attendant
- guest service agent
- housekeeper
- restaurant host
- senior bar attendant
- waiter

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

There are no specific academic entry requirements for this qualification.

Applicants for the Certificate III in Hospitality are expected to:

- Have a demonstrated capacity in learning, reading, writing, oracy and numeracy competencies to Level 3 of the Australian Core Skills Framework (ACSF). See [Australian Core Skills Framework](#).

The above requirements could be demonstrated by applicants in a variety of ways such as:

- Having completed secondary school to year 11;
- Verified references from an employer indicating that the applicant has demonstrated the above requirements in their workplace;
- Via an interview process that assesses the applicant's skills.

Work Placement Requirements

Work placement is required for the core unit SITHIND004 Work effectively in hospitality service as a minimum of 36 service periods (shifts) need to be logged for performance evidence. CEG will assist our students to gain work placements for this task.

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Licencing Requirements

Students must be over 18 years of age for Responsible Service of Alcohol or Provide Responsible Gambling Services training

Other Course Requirements

Students may be required to complete the written assessments outside of class time, which depending on the students underpinning knowledge, may be approximately 6-10 hours per week

Students must wear clean, non-synthetic (e.g. cotton) clothing including long pants and appropriate enclosed shoes

Course Length

Course length is 24 months

Course Locations

Whyalla, Port Lincoln, Adelaide

Delivery Modes Available

- Full-time or part-time attendance at a group delivery in a venue conducted by a facilitator
- In the workplace under a traineeship and within a mentoring/coaching environment
- Undertaking studies as a distance participant under a self-directed learning model

Course Fees

Total course cost \$3,000.00 or \$400.00 per year of training (up to 2 years of training required, \$800.00 in total) for WorkReady funded students under a Training Contract (visit www.skills.sa.gov.au for eligibility criteria). Concession prices are available under WorkReady funding for holders of a current Health Care Card, Pensioner Concession Card or Veteran Affairs Concession Card.



Packaging Rules

15 units must be completed:

7 core units

8 elective units, consisting of:

1 unit from Group A

5 units from Group B



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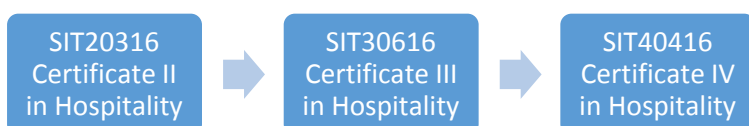
2 units from Group B, Group C, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Suggested Units

SITXWHS001	Participate in safe work practices
BSBWOR203	Work effectively with others
SITXCOM002	Show social and cultural sensitivity
SITHIND004	Work effectively in hospitality service
SITHIND002	Source and use information on the hospitality industry
SITXCCS006	Provide service to customers
SITXHRM001	Coach others in job skills
SITXFSA001	Use hygienic practices for food safety
SITHFAB014	Provide table service of food and beverage
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB005	Prepare and serve espresso coffee
SITHFAB002	Provide responsible service of alcohol

Pathways



Traineeship training is available through CEG by selecting us as the RTO upon signing your Training Contract. Visit the Australian Apprenticeships website for more information on this process: <https://www.australianapprenticeships.gov.au/i-want-become-australian-apprentice>

Distance participation is available at all times

Questions

If you have any questions regarding this course or would like to enrol, please contact us on:

Phone: 1300 885 697

Email: aicc@ceg.net.au